

Intelligent Tracking by PCS

Installation Guide for Traverse.

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## 1. Introduction

Installing Traverse is straight forward and intuitive for users that have basic knowledge of Windows Operating Systems, SQL Server, IIS (Internet Information Services), Browser based applications, and Windows Security.

It is a good idea however to skim through this document before installing so that there are no after thoughts to cause a reinstall.

#### \*\* Very important Note \*\*

If you are installing Traverse on a PC that is not a server, please go to the Control Panel  $\rightarrow$  Power Options and make certain that the PC will never shut down, hibernate, or otherwise render any hardware to stop working after a period of inactivity.

#### \*\* Very important Note \*\*

It is assumed that Traverse will be installed on its own server or PC and a SQL Server exists that will host the database aspect of the system. For small installations everything including SQL server can be installed on one server.

Choose the correct installation for your company. Traverse is packaged three ways, alone, with SQL 2008 Express x86, and with SQL 2008 Express x64.

- Traverse.exe
- Traverse\_SQLEXP32bit.exe
- Traverse\_SQLEXP64bit.exe

Use the installation checklist in section 10 to verify that all steps have been completed and to log the company name and SQL Server name. You will need the exact spelling of both the company name and SQL Server name to obtain a valid license key. Both entries are case sensitive. This means that "Hello How Are You" is not the same as "hello how are you". The capital letters are not the same as their lower case counter parts when an entry is "case sensitive".

Traverse is composed of several programs working in concert.

The "Back Office" or "Web Client" is the primary interface used to manage whatever it is that Traverse is tracking.

The "Web Service" is the interface by which all "Business" transactions are performed. In this regard a "Business" transaction is a "Check-Out", "Check-In", "Move", "Transfer", or other action for an asset.

The "Reporting Service" serves the "Web Client" by processing report requests and serving them to the "Web Client".

The "Interface Service" is the means by which data may be imported into and exported out of Traverse via the "Web Client".

The "Archive Service" decides when data is moved to historical tables or purged from the system based on rules that you set up.



The "DB Maintenance" service manages nightly backups and overall database health. If the Traverse database is installed on a database server that serves other applications and your company employs DBAs that manage these databases then you can turn the "DB Maintenance" service off as long as the DBA sets up a backup and maintenance plan for you.

#### 1.1. System Requirements

There are not many prerequisites but if the following is not installed or available please see to it before attempting to install Traverse

- Windows Operating System 32 or 64 bit {Windows XP, Server 2003, Server 2008, Windows Vista, Window 7}
- Dot Net Framework v2.0.50727
- IIS Internet Information Services v5, 6, or 7
  - o If IIS 7 then IIS 6 management Compatibility
- SQL Server 2005 or 2008
  - SQL Login must have "sysadmin" privileges
  - Supports SQL Express, Standard Edition and Enterprise Edition.
- Windows Login must have Administrator Privileges for installation

#### 1.1.1. Traverse on its own 32 bit server

Minimum recommended configuration

4 GB RAM 2 CPUs 20 GB of unused disk space

#### 1.1.2. Traverse on its own 64 bit server

Minimum recommended configuration

6 GB RAM 2 CPUs 20 GB of unused disk space

#### 1.1.3. Traverse w/ SQL Express on a 32 bit server

Minimum recommended configuration

8 GB RAM 4 CPUs 50 GB of unused disk space

#### 1.1.4. Traverse w/ with SQL Express on a 64 bit server

Minimum recommended configuration

16 GB RAM 4 CPUs 50 GB of unused disk space



IIS (Internet Information Services) is required for the Traverse "Back Office" application and the Traverse Web Service. The Dot Net Framework must be registered to IIS.

Microsoft SQL Server 2005/2008 or SQL Express

Microsoft Internet Explorer 6.0 or higher. Traverse has been tested using Microsoft Internet Explorer 7.0, 8.0 and 9.0. Traverse also works with Mozilla FireFox, Google Chrome, and Safari. <sup>1</sup>

Administrative privileges of the installation PC or Server are required when installing this software.

#### **1.2. Installing Traverse**

Start the installation by double clicking the appropriate Traverse setup program

To install Traverse on a server or workstation with SQL server on a separate server run "Traverse.exe"

To install Traverse on a 32 bit operating system with SQL Express on the same server run "Traverse\_SQLEXP32bit.exe"

To Install Traverse on a 64 bit operating system with SQL Express on the same server run "Traverse\_SQLEXP64bit.exe".

Assuming all of the prerequisites are installed on the installation server, after double clicking the appropriate setup program the following screen will appear.



After the software has been un-packaged the main installation screen for traverse will appear, pictured below.



## 1.2.1. Traverse Web Client and Web Service Configuration

Accept the EULA – End User License Agreement

Practical Compliance Solutions         <- Traverse -> " Installer         ULA       Web Client Setup         Services Setup       Database Setup         Advanced       Install Progress         NOTICE:       Practical Compliance Solutions licenses the accompanying software to you only upon the condition that	-
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ULA   Web Client Setup   Services Setup   Database Setup   Advanced   Install Progress   NOTICE: Practical Compliance Solutions licenses the accompanying software to you only upon the condition that	<b>-</b>
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you accept all of the terms contained in this license agreement. Please read the terms carefully before continuing installation, as pressing the "Agree" button will indicate your assent to them. If you do not agree to these terms, please press the "Cancel" button to exit install as Practical Compliance Solutions is unwilling to license the software to you, in which event you should return the full product with proof of purchase to the dealer from whom it was acquired within sixty days of purchase, and your money will be refunded.	
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YOU MAY:	
(i) use one copy of the Software on a single computer;	
(ii) make one copy of the Software for archival purposes, or copy the software onto the hard disk of your computer and retain the original for archival purposes;	•
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Web Site:	Default Web Site	
Virtual Directory:	Traverse	
Port:	80 Use Windows Authentication	
Web Service ——		1
Web Site:	Default Web Site	
Virtual Directory:	TraverseWS	
Port:	80	
Logon Credentials		1
	<ul> <li>Local System Account</li> <li>C This Account</li> </ul>	
Account ID:		
Password:	Confirm Password:	
< Frevious	Install	

The installation program can be used in wizard mode by clicking the "Previous" and "Next" buttons located at the bottom of the screen, or by clicking each tab and entering the data.

Unless absolutely necessary, it is best to keep the default values for the installation. If Traverse is to be installed on an intranet server and only used by active directory users then checking the box "Use Windows Authentication" will allow any domain user access to Traverse. Otherwise each user must log in via an email address.

The Logon Credentials section is for the Application Pools associated with the Web Client and Web Service. A specific account can be specified if necessary. For example if windows authentication is specified for SQL server access then specify an account that has adequate privileges to SQL server.



### 1.2.2. Traverse Services Installation

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<- Trave	erse —> 🍟 Installer	PC
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Logon Credentials -		
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Account ID:		
Password:	Confirm Password:	_
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Enable Datat	ve Service	
<ul> <li>Enable Datat</li> <li>Enable Archive</li> </ul>	ive Service	
<ul> <li>Enable Datat</li> <li>Enable Archive</li> </ul>	ive Service	

Enter the path where Traverse should be installed. If more than one disk is present, many times it is policy to install such programs on a disk other than the system disk.

The Logon Credentials apply to the Traverse services same as the Credentials for the Web Client and Web Services.

Traverse has two services that help maintain the health of the system. The Database Service performs backups and re-indexing tasks to mention a few. If you already have SQL maintenance plans set up for your SQL server, you can disable the database service. If however you are using SQL Express, then you cannot disable the database service.

The archive service promotes database health by limiting the number of audit / transaction records in the live tables and in the historical tables. There are two system configurable thresholds for maintaining live data and historical data. One threshold is by date or age, and the second is by number of rows.



### 1.2.3. Traverse Database Configuration

Traverse Installation	Wizard			
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SQL Server:	pcsvserver013b		T <u>e</u> st Conection	
Database :	pcs_assettrack			
	C SQL Authentication	C Windows Authentication		
Login ID:		Password:		
SQL Server Disk In	formation	Database	Transation Log	
Diive	Mb Flee		Transaction Log	

Enter the SQL Server credentials and click the "Test Connection" button. Upon successful connection to SQL Server the disk and available drive space will appear. Select the disk where the Traverse database and transaction log should reside.



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EULA Web Client Set	tup Services Setup	Database Setup Adv	anced Install Progress		~
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### 1.2.4. Traverse Service Ports

The traverse services communicate via TPC/IP. The Report and Interface Services listen for instructions on their own port. By default the Report Service listens on port 65104 and the interface service listens on port 65103. These ports can be changed. Use caution as you do not want to use a port that is already used by another service. This is one of the ways the services communicate with each other.

🍲 Traverse Installation Wizard			
Practical Compliance	e Solutions staller		Čec5
EULA Web Client Setup Services Setu	p Database Setup Advanced Install Progress		
Ports Enter the TCP/IP	Port on which each service should listen.		
Archive Service:	65101		
Database Maintenance Service:	65102		
Interface Service:	65103		
Report Service:	65104		
Web Client:	65105		
Web Service:	65106		
Advanced Database Settings			
Initial Database Size:	10		
Database Data Path:	C:\Program Files\Microsoft SQL Server\MSSQL10.MSS		
Database Log Path:	C:\Program Files\Microsoft SQL Server\MSSQL10.MSS		
< Previous Next>		l <u>n</u> stall	E <u>x</u> it

You can enter an initial database size and or installation path for the database files. When creating an ew database on SQL server, the minimum size of a new database must be greater than or equal to the size of the SQL Server system database named model. By default the model database is 2MB for SQL 2008 and 4MB for SQL 2012. The default size for Traverse is 10MB.

Click install. A message indication the installation is complete will appear as soon as Traverse is fully installed.



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Install Progress					
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Click OK and then Click Exit on the installer screen.



Click the Windows Start menu and click "Run". Type "services.msc" in the run prompt and press enter. Scroll down alphabetically to PCS and you will see the four new Traverse Services



🔍 Services						
Eile Action View	Help					
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Services (Local)	🔅 Services (Local)					
	PCS Traverse Archive Service	Name 🔺	Description	Status	Startup Type	Log On As
		🔍 Net.Pipe Listener Adapter	Receives activation requests over the net.pipe protocol and pass		Disabled	Local Service
	Stop the service	🤹 Net. Tcp Listener Adapter	Receives activation requests over the net.tcp protocol and passe		Disabled	Local Service
	Restart the service	🤹 Net. Tcp Port Sharing Service	Provides ability to share TCP ports over the net.tcp protocol.		Disabled	Local Service
		🔍 Netlogon	Maintains a secure channel between this computer and the domai		Manual	Local System
	Description:	Network Access Protection Agent	Enables Network Access Protection (NAP) functionality on client co		Manual	Network S
	Service to Archive and Purge Traverse	Network Connections	Manages objects in the Network and Dial-Up Connections folder, i	Started	Manual	Local System
	Data	🔍 Network List Service	Identifies the networks to which the computer has connected, coll	Started	Automatic	Local Service
		Network Location Awareness	Collects and stores configuration information for the network and	Started	Automatic	Network S
		Network Store Interface Service	This service delivers network notifications (e.g. interface addition/	Started	Automatic	Local Service
		🔍 Offline Files	The Offline Files service performs maintenance activities on the Of		Disabled	Local System
		CracleDBConsolecpwm			Automatic	Local System
		OracleJobSchedulerCPWM			Disabled	Local System
		OracleMTSRecoveryService		Started	Automatic	Local System 🛁
		OracleOraDb10g_home1iSQL*Plus	iSQL*Plus Application Server		Automatic	Local System
		OracleOraDb10g_home1TNSListener		Started	Automatic	Local System
		CracleServiceCPWM		Started	Automatic	Local System
		PCS Traverse Archive Service	Service to Archive and Purge Traverse Data	Started	Automatic	Local System
		PCS Traverse Database Service	Service to maintain Traverse Database	Started	Automatic	Local System
		PCS Traverse Interface Service	Service to Import Traverse Data	Started	Automatic	Local System
		PCS Traverse Report Service	Service to generate Traverse Reports	Started	Automatic	Local System
		Performance Counter DLL Host	Enables remote users and 64-bit processes to query performance		Manual	Local Service
		Performance Logs & Alerts	Performance Logs and Alerts Collects performance data from local		Manual	Local Service
		🏩 Plug and Play	Enables a computer to recognize and adapt to hardware changes	Started	Automatic	Local System
		PnP-X IP Bus Enumerator	The PnP-X bus enumerator service manages the virtual network ${\sf b} \ldots$		Disabled	Local System
	l	Portable Device Enumerator Service	Enforces group policy for removable mass-storage devices. Enabl		Manual	Local System 🖃
	Extended Standard					

## 2. Starting Traverse

From the server you can launch the Traverse Web Client by typing <u>http://localhost/traverse</u> in the browser's URL window. Similarly you can see the traverse web service type typing <u>http://localhost/traversews/traversews.asmx</u>

If you are using IE9 (Internet Explorer 9) your local host and server name must be added to "Trusted Sites".

Or if you prefer you can start traverse from a workstation by typing the traverse URL in the browser.

For example http://yourserver/traverse

You will see the traverse login screen if you did not check the "Use Windows Authentication" check box when installing traverse.



🧭 Traverse - Login Screen - Windows Internet Explorer		_ 8 ×
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←Traverse→ Intelligent tracking by PCS		
Please Login		
Email		
Password		
Login Forgot Password Resot Close		
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Type Administrator in the email text box and click the login button. You will be prompted to change the Administrator's password.

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A password strength indicator will guide you



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# 3. Licensing Traverse

Once you have changed the password, you must either provide the Traverse License or get a temporary license. To get a temporary Traverse License, the computer you are using must have access to the Internet.



Click the "ADMIN" menu and then click "System Configuration".



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Ele Edit Yew Fgworkes Look Help         Image: Traverse - System Config         Image: Traverse - System Configuration         Velome Administrator Administrator         System Configuration         HOME         Company Name       Practical Compliance Solutions         TASKS       1 Orient Way         INTERFACE       City         REPORTS       City         Phone       201-729-88009         FAX       Mex.	j €2 + gage + @ Tgols + " ▲
	gege • ⊚ Tgols • » ≥
Welcome Administrator Administrator System Configuration HOME Company Name Practical Compliance Solutions TASKS INTERFACE REPORTS ADMIN City Rutherford Phone 201-728-8809 FAX New Jersey 21P 07070	X
Welcome Administrator         System Configuration         HOME       Company Name         Practical Compliance Solutions         TASKS       Address         1 Orient/Way         INTERFACE         REPORTS         City       Rutherford         State       New Jersey         Z1P       07070         Assets Falsbornships       Swith Saryer         Instruction       FAX	
HOME       Company Name       Practical Compliance Solutions         TASKS       Address       1 Orient Way         INTERFACE	
ADMIN City Rutherford State New Jersey ZIP 07070 Change Password Phone 201-728-8809 FAX Asset Relationships SMTP Server Incellingt	
Class Codes     Sys Admin Email provincesbc.com       Departments     Sys Admin Email provincesbc.com       Location Types     Mail Subject       Manufacturing     Email Notification       SECURITY     Archive Interval         Purge Interval     Years	
Logout     Find     Clear     Save     Delete     Print       License     Record Saved Successfully.     Click the X to dose this message X	×

Enter your company data as shown and click the "Save" button.

You are now ready to click the "License" button.

You should receive a message like the following:

Windows	Internet Explorer 💦 🔀
♪	License Expires 8/30/2011
	OK

You now have a thirty day trial license to try Traverse free of change. During this time you may call or email support for answers to get you started.

You are entitled to two 30 day trial licenses. If you have used both of your trial licenses you will receive a message like the following.

Windows	Internet Explorer 🛛 🗙
1	You have already used two 30 day licenses. Please call for support
	OK

After your second license you must call for a real license.



# 4. Configuring Traverse for your business

Before you use Traverse there are certain configuration items that you must supply.

Under the "ADMIN" menu there are several categories that require attention before you can add assets.

It makes sense to create them in this order:

- 1) Category Codes
- 2) Class Codes
- 3) Status Codes
- 4) Departments
- 5) Site
- 6) Building
- 7) Location Types
- 8) Locations
- 9) Manufacturers
- 10) Asset Types
- 11) Asset Relationships

Under the security menu add yourself as a Traverse Administrator with security privileges.



All of the administrative screens and all of the security screens use the same buttons. The buttons are in the same order and the same color for each screen.



#### 4.1.1.1. The Find Button

From a blank screen, the find button presents a list of records from which you may choose. To narrow your search you may type some data in any of the fields on the screen and press find. If an exact match is found, the record will be presented on the screen. If no match is found then a message indicating so will appear and the screen will remain blank or with the text you typed still in place. If more than one record is found then a list will appear.

#### 4.1.1.2. The Clear Button

Clicking the clear button clears the screen.



#### 4.1.1.3. The Save Button

Clicking the save button saves the data on the screen to the database. The saved record remains on the screen after saving.

#### 4.1.1.4. The Delete Button

Clicking the delete button deletes the current record. The deleted record remains on the screen so it can be resaved if desired.

#### 4.1.1.5. The Print Button

The print button "if implemented" either prints the current record on the screen, or prints a simple report in the context of the screen.



## 4.1.2. Adding Category Codes

Category Codes are used as a way to group your assets together in a way that has meaning for your business. For example if you are tracking IT equipment you could create category codes like, servers, laptops, workstations. All are computers but this allows you to separate your computers by type.





### 4.1.3. Adding Class Codes

Class codes are much like category codes and can be used completely separately or as sub-categories. In the above example there is a category called "servers" there could be class codes describing the server such as "blade" or "tower", or class codes could be setup to mean something completely different such as "refurbished" or "new", again use class codes as they make sense for your business.





## 4.1.4. Adding Departments

Typically an asset will belong to a particular department.

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Ele Ext Yew Favortes Look telp     Image: Traverse - Departments   Welcome Thomas Romeo   Department Maintenance     HOME   TASKS   Department ID:   Required     Name:     Required     Reports     Abmin     Change Password   Arset Types   Status Codes   System Configuration     Find   Deter      Print	j the test of tes	<u></u> age + () Tgols - » 
u 2009 - Copyright - Practical Compliance Solutions, Corp All rights reserved		
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hale		<b>₹ 100% ▼</b> ///



### 4.1.5. Adding Location Types

Before adding locations, you must enter at least one location type. Location types are used to categorize locations. A location Type can be as simple and broad as "warehouse" or as granular as "aisle" or "bin", "yard", "Door", "File Room", "Office", Box", "Mail Cart".





#### 4.1.6. Adding Sites

Traverse offers the ability to track assets stored at different sites. For example, you may have a warehouse in Pennsylvania and another in Iowa. Each site might be like a campus with more than one building at each.

If this is not the case then a single default site is required to add locations. Just create a site called "HOME" for example or CHQ – Corporate Headquarters.





### 4.1.7. Adding Buildings

At least one building is required to add locations. If you plan to track assets that are only in one building then just create one building.





## 4.1.8. Adding Locations

At least one location must exist before any assets can be added.

🦉 Traverse - Location Mair	ntenance - Windows	Internet Explorer									
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Welcome Thomas Romeo Location Maintenar	nce										×
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REPORTS	Site:										
ADMIN	Building:		-								
Change Password Asset Types	Capacity:										
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## 4.1.9. Adding Manufacturers

Add manufacturers (make and model) if you plan to track assets with serial numbers.

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#### 4.1.10. Adding Asset Types

The power of Traverse begins with asset types. Assets of a given type can be containers that contain other assets, can be contained within other assets, depreciable, and can unlock additional optional fields for custom definitions.





Defining assets types allows you to enable optional data elements and custom data elements.





### 4.1.11. Asset Relationships

Adding asset relationships defines the rules as to which asset types can be contained within other asset types. In the case below A storage box can contain smaller storage boxes and gussets. Gussets on the other hand can be contained by boxes and file cabinets and can contain file folders.

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<sup>1</sup>When using Microsoft Internet Explorer, pressing the enter key renders a tab on most screens. This is not the case in Mozilla FireFox, Google Chrome, and Safari.

